

Our Vision & Mission

Bloomington Human Services

- “ Vision – Human Services strengthens the quality of life of Bloomington citizens by addressing relevant community issues through its expertise, resources, and partnerships.
- “ Mission – To assure human services needs are met through the involvement of Bloomington residents.



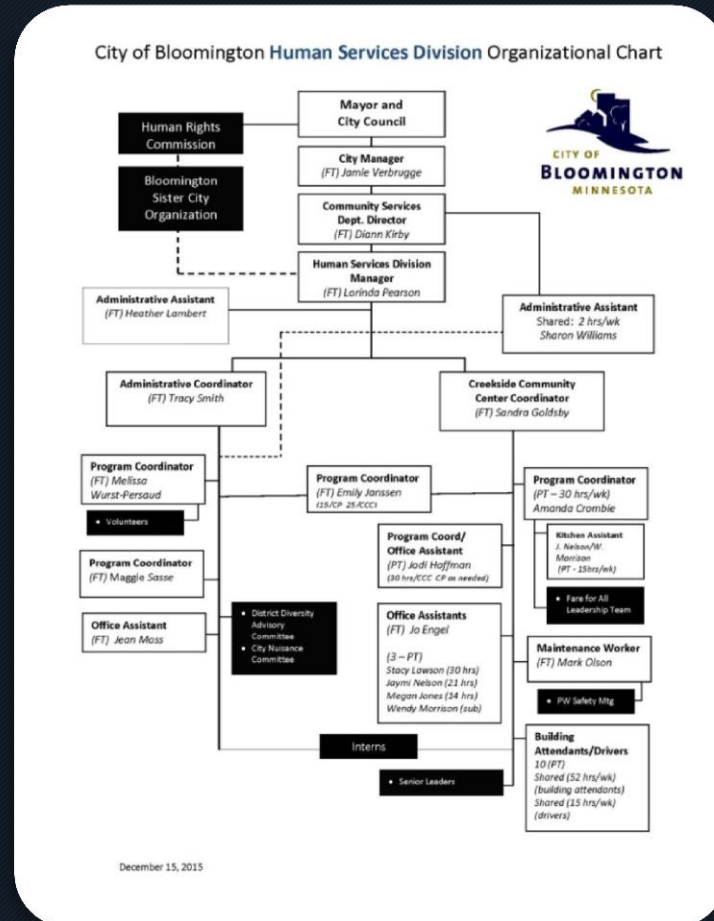
Staffing Structure

Full-time

- 1 – Manager, Human Services,
- 1 – Administrative Coordinator
- 1 – Creekside Community Center Coordinator
- 4 – Program Coordinators
- 1 – Administrative Assistant
- 2 – Clerical Support
- 1 – Maintenance Staff

Part-time

- 3 – Program Coordinators
- 3 – Clerical Support



Citizen Services



Partner with the community to meet identified needs of families with children of low income, older adults, multicultural communities and individuals with disabilities, and individuals who are homeless.

- 16,000 citizens provided information, referral and support.
- Coordinator assistance:
 - 8:00 a.m. – 4:30 p.m.
 - Monday – Friday
 - Other times by appointment



Meal Program



*Served at
Creskide Community Center*

16,580 noon meals for older adults

- Monday – Friday
- 11:30 a.m.– 12:30 p.m.

34,354 Loaves & Fishes evening meals

- Monday – Friday 5:30 – 6 p.m.



Food Resources



2015 Programs

- 1,119 *Buyers Club* mini-market sales including produce, pasta, nuts, etc.
- 1,916 people, an increase of 49% over 2015, were served at *Fare for All*, a collaborative food buying program which enables people to save up to 40% on groceries
- 14,300 *Optage Frozen Meals* delivered annually
- 140 People attended *Share in the Feast*, a collaborative holiday meal program with the faith community



Programs for Ages 50+



Highlights

- 81 programs
- 16,400 participants

Transportation

- 495 one-way trips for older adults and people with disabilities



Community Programs



Programs and Events

- 25 programs
- 8,200 participants
- Activities: Live Well Expo, Kite Day, Older Americans Month and Veterans Day.
- Support Human Rights Commission: Diversity Day, Black History Month, International Day of Peace and Heritage Days



Volunteerism



In 2015, 332 volunteers assisted in the community to provide support for services operated by the Human Services Division

This equates to

- 31,307 hours totaling
- \$777,353 value-added service





Regular business hours: 7:30 a.m. – 7:30 p.m. Monday – Friday

This public facility is available for rental 7 days a week,
24 hours a day to Bloomington citizens.

\$108,700 revenues received in 2015.

Services include meeting room spaces, commercial kitchen,
notary services, free Wi-Fi, a library and upgraded technology.

Facility houses the Bloomington older adult programs and leases
space to local/regional human service agencies.

180,000
visitors
annually



Creekside Community Center

Partnerships & Accessibility



Contractual Partnerships

- Over 70 contract agencies which provide education, human services, food, financial assistance, legal assistance, transportation, older adult services, translation services and citizen engagement.
- Examples: Bridging, Cornerstone, Oasis for Youth, VEAP, Loaves and Fishes & HomeLine

Americans with Disabilities Act (ADA)

- Provides oversight to the City on facility and program access.
- Provided 22 citizens with information which addressed complaints in regards to accessibility.



Human Rights Commission

- Appointed by the City Council to aid and advise in insuring equally opportunity for all citizens
 - 9 members (7 adults and 2 youth)
- Action plan categories in 2015
 - Cultural Competence
 - Equality
 - Leadership
 - Public Relations
- Mediates human rights complaints



Co-sponsored the Unity Awards with PACER Center recognizing people who work toward the prevention of bullying.